

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of September 2020

C.G.No:25/2019-20/ Guntur Circle

Present

Sri. A. Sreenivasulu Reddy

Member (Finance)

Sri. V. Venkateswarlu

Member (Technical)

Sri. Dr. R. Surendra Kumar

Independent Member

Between

M.Rama Tulasi,
M/s. Durga Sai Sree Zinning Mill,
BGT Ground,
Flat No.4-B,
Jai Srinivas Apartment, Ist Line
Chaitanyapuri
Guntur.

Complainant

AND

1. Assistant Accounts Officer/ERO/Guntur Town 1
2. Deputy Executive Engineer/ Guntur Town-3
3. Executive Engineer/O/Guntur Town - 1

Respondents

ORDER

1. The case of the complainant is that she has applied for dismantling of Service connection No. 1113100171740. The service was dismantled on 16.03.2018. She requested for refund of the security deposit amount. But the same was not returned till date.
2. Respondent No.3 filed written submission stating that the balance security deposit amount of Rs.39,616/- available against the said industrial service No. i.e. 1113100171740 was refunded to the complainant by way of cheque No.471427 dt : 27.08.2020.

DESPATCHED

DATE

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3. When complainant was contacted by the staff of the forum on 07.09.2020 at 04.00 P.M she informed that she received cheque towards refund of deposit and requested to close the case. So it clearly shows that the grievance of the complainant is resolved.
4. In as much as the grievance of the complainant is resolved the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No: 38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.


This order is passed on this, the day of 25th September 2020.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.